

Dear distributor

We are excited to announce the launch of a addition to our website, to facilitate the return of grinders for service or repair. This streamlined process ensures your machines are handled efficiently and returned to you as soon as possible. Here's how it works:

### **How to send your grinder for service or repair:**

1. [Visit the new landing page](#)  
To initiate the service or repair process, please follow the steps.
2. Follow these steps before sending  
To ensure your grinder arrives safely and without transport damage, please:
  - Empty the grinder of any grinding liquid.
  - Remove the dust collector.
  - Detach the grinder from the work table.
  - Also, please only send the parts that require repair.
3. Complete the Form  
When filling out the form, please be ready to provide the following information:
  - Your full name
  - Your email address
  - The address for returning the repaired grinder
  - Company name
  - A brief error description or message for our service team
4. Once completed, a PDF packing slip will be generated. Simply print it out and include it with your package when shipping the grinder to us.

### **Why this matters to you**

This form helps us to:

- Ensure a quicker processing time for repairs
- Guarenteeing correct address of both recipient and sender
- Minimize transport-related damage

We encourage you to use this new process the next time you need to send a grinder for service or repair. Please send this to all that may find this e-mail of use in your company. If you have any questions or need assistance, feel free to contact our support team at [info@inelco-grinders.com](mailto:info@inelco-grinders.com) or [\(+45\) 96 50 62 33](tel:+35396506233)

Are you looking for older [newsletters](#) from us? You can find them all right here: <https://inelco-grinders.com/newsletters/>

Thank you for your continued partnership!

Best Regards,



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